Privacy Policy of Clash of Bombs

Effective Date: 25.12.2024

We respect your privacy and are committed to protecting your data. This Privacy Policy explains what data we collect when you use the Clash of Bombs game (the "Application"), how this data is used, with whom it may be shared, and how we ensure its security.

Please read this document carefully to understand how your data is processed. By using the Application, you agree to the terms of this Policy.

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1. Data We Collect

To provide functionality and enhance the user experience of the Application, we collect the following data:

1.1. Game Statistics

We collect data related to your game progress, in-game achievements, purchases, and other game-related activities. This ensures that your progress is saved, game features are accessible, and service quality is improved.

1.2. Technical Issue Diagnostics

If technical issues or errors occur within the Application, we may collect data related to these issues to diagnose and resolve them. This includes information about how game features are used but does not include identifiable data such as IP addresses or personal user information.

1.3. Anonymized Analytics

We use third-party services, such as Google Analytics, to collect anonymous data about user behavior within the Application. This helps us understand how you interact with the game, identify popular features, and find areas for improvement.

Important: We do not collect personal information such as your name, email address, phone number, or location data.

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2. How We Use Collected Data

The collected data is processed solely for the following purposes:

2.1. Application Functionality

Your game progress and achievements are saved to allow you to resume play from where you left off. This also includes processing in-game purchases and providing access to purchased items or services.

2.2. Resolving Technical Issues

If you report a problem through the support bot, we use the collected data to analyze and address errors. This helps us make the Application more stable and reliable.

2.3. Service Improvement

Anonymized data allows us to analyze user interactions with the Application, identify popular and unpopular features, and enhance the interface and gameplay experience.

2.4. Marketing and Analytics

We use aggregated data to analyze the overall popularity of the Application and the effectiveness of marketing campaigns. This data is anonymized and does not allow the identification of specific users.

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3. In-Game Purchases

3.1. Payment Systems

All in-game purchases are processed through Telegram Payments. We do not store or process your payment card information and do not have access to your banking details.

3.2. Refunds

We provide refunds if a technical error prevents you from receiving a purchased item or service. To request a refund, please contact the support bot.

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4. Data Storage

4.1. Game Statistics

Data about your game progress is stored permanently to ensure you can return to the game at any time.

4.2. Session Data

Temporary data used for diagnosing technical issues or managing sessions is deleted immediately after the current game session ends.

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5. Data Sharing with Third Parties

We do not share your data with third parties. The only exception is anonymized data sent to analytics services, such as Google Analytics, to understand overall user behavior and statistics. This data does not contain personal information.

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6. Data Security

We take all necessary measures to protect your data from unauthorized access, loss, or breaches:

- We use modern encryption technologies.
- We restrict access to data to employees who need it to perform their duties.
- We regularly update our security systems.

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7. User Rights

You have the right to:

- **Data Deletion:** Request the deletion of all data related to your account via the [support bot](#).
- **Data Information:** Request information about what data we store about you and obtain a copy of it.

We strive to process such requests within 30 calendar days.

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8. Legal Compliance

This Privacy Policy complies with the General Data Protection Regulation (GDPR). If you are a resident of the European Union, you have additional rights regarding access to, deletion of, and restrictions on the processing of your data.

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9. Policy Updates

We reserve the right to modify the terms of this Privacy Policy at any time. All changes will be published on [our website](#). We recommend periodically reviewing this document to stay informed about the latest version.

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10. Contact Us

If you have questions about this Privacy Policy, data processing, or other aspects of the Application, please contact us through the support bot.